



# Boarding Policies

## **Vaccinations:**

All boarders must have current vaccinations and a stool check in order to board. If your pet is not current with the required vaccinations or treatments, we will complete these services and charge your bill accordingly. A current list of vaccine and service requirements can be provided to you at your request.

**Feeding & Medications:** In our kennel, we feed Purina EN Adult dog food or cat food respectively. Both provide a balanced diet of carbohydrates and protein sources. If you would like your own food served, please provide the necessary amount. If you choose to bring your pets food and run out, your pet will be fed the appropriate, above listed diet, unless you indicate at check-in for us to purchase more of your pets' regular diet.

If your pet does not have enough medications to last their entire stay, we will refill these medications at the doctor's discretion and your account will be charged accordingly.

**Supplies & Toys:** All supplies necessary for boarding are provided by the hospital. If you leave any supplies or toys, please understand supplies/toys may get lost during the visit and may not get returned. This includes beds and bedding. Please take care to label your pet's belongings. We use industrial style laundry equipment and disinfect all items being laundered. Please note that, on occasion, an item may become damaged.

**Flea Prevention:** We strongly encourage all of our owners to use flea and tick preventatives on their pets. **\*\* Note: Your pet WILL be checked for fleas upon arrival. To remain a flea free environment, if fleas are found, your pet will be treated immediately, at your expense.**

**Grooming:** Pets housed together tend to pick up a "doggy smell" after a few days. Furthermore, the kennel cannot be held responsible for matted pets. You are welcome to schedule your pet to be bathed prior to pickup.

**Illness/Injury:** Despite our best efforts, boarding can be stressful to your pet. They are out of their normal routine; around animals they are not familiar with, and away from their family. Stress can reduce your pet's immune system making them more susceptible to illness and can cause diarrhea. If your pet becomes ill we will notify you according to your specified request at the time of your boarding check-in. **With the safety and wellbeing of your pet in mind, if you request we contact you before providing medical care and we are unable to get in touch with you, or do not receive a return call within 24 hours, we will proceed with the recommended course of treatment as deemed necessary by the attending veterinarian.**

I understand that urgent medical problems may arise in my absence. In the event that my pet becomes ill during its visit, I hereby authorize any emergency treatment and/or administration of medication deemed necessary by the attending veterinarian. I agree to pay fees for all services rendered at the time the pet is discharged from the Hospital or the service is otherwise terminated. I understand that this contract will remain in effect for the duration of my relationship with Atlantic Animal Hospital & Pet Care Resort and will apply to any and all pets that I choose to leave in their care.

**Thank you for trusting us with your pets!**